



## **Customer Standard Terms and Conditions**

90-Day Return Period: All items that are unopened and undamaged are refundable with a restocking fee payment. Incorrectly shipped items and defective items are refundable without restocking fees.

The following items are not returnable:

- Any merchandise missing the original Universal Product Code (UPC) cannot be returned.
- Shipping and handling fees
- Items that show wear and tear
- Opened and damaged items

Restocking Fee:

- A 30% restocking fee will be charged unopened non-defective items. No exceptions! A 25% restocking fee will be charged on special order products, such as optional attachments. All returns must have a receipt in order to receive monetary compensation. You may then choose to purchase a replacement item online. If you do not see the item you are looking for online please call Customer Care at 1-877-810-3237

## **Independent Contractor and Resellers Standard Terms and Conditions**

All goods are sold at prices prevailing at the time of shipment. No exchange or credit can be issued for any merchandise unless presented with the invoice within 90 days of shipment. The Buyer shall pay all state or other similar sales or use taxes and shall pay all insurance and other freight, delivery or handling charges. Title to the goods sold hereunder and risk of loss or damage thereto passes to the Buyer at point of shipment.

In the event that an attorney is employed to collect any indebtedness, the Buyer shall pay a reasonable attorney fee of 15 percent of the outstanding balance owing on the account, together with other costs and expenses of collection.

Your acceptance of any part of the merchandise shipped hereunder shall be deemed an acceptance by you of all such merchandise and of all of the terms, conditions and instructions printed and written on the face and reverse side hereof, which you agree shall constitute the entire contract between us. It is a condition of this Invoice that it be deemed an acceptance only of the exact terms contained herein, and any provisions printed or otherwise contained in any purchase order or acknowledged hereof, different from or in addition to the terms and conditions herein stated, shall have no force or effect. This Invoice becomes a contract when (a) signed by and agent or employee of or other party acting on behalf of the Buyer, or (b) all or a portion of the merchandise covered by this Invoice is accepted. Any such acknowledgement or acceptance shall constitute the Buyer's agreement that any such different or additional conditions proposed by the Buyer shall not constitute any part of this contract. No waiver of any breach of any terms or conditions of the Invoice shall be construed as a waiver of any subsequent breach of that term or condition or of another term or condition of the same or different nature.